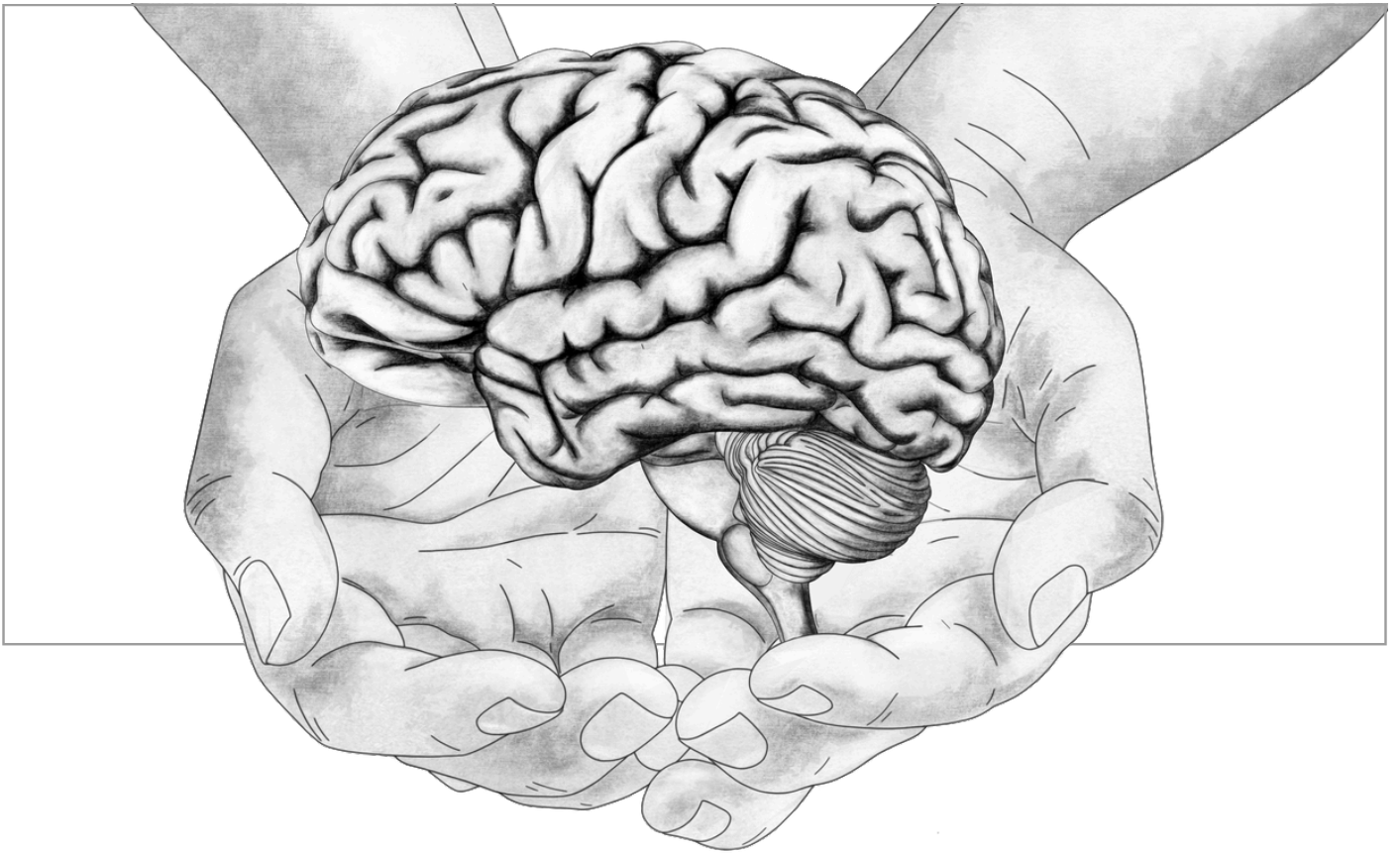


# BEACON HOUSE SUPPORT SERVICES AVAILABLE



Beacon House is pleased to offer support for all those affected by the King Street incidents. Our services are offered completely independently from the nursery, and no information about our work with families is shared.

---

# HELPLINE

---

Beacon House offers a helpline to any parent or carer affected by recent events at King Street Nursery. Parents who call our helpline will be offered a same-day online call with one of our specialist trauma therapists.

## What is the helpline for?

Through the helpline, our trauma therapists are able to offer:

- Listening and advice about **any concerns you have for yourself or children** in your family
- Information about **the service available here at Beacon House**, as part of our work with the King Street Nursery. We can **advise on best next steps** for your needs.
- Information about **how to understand the possible impact of sexual trauma on young children**, with a focus on understanding the **specific needs of your child**.
- Information about the **possible traumatic impact on you as parents**, and ideas for how to **soothe understandable distress and concern**.
- Parenting advice to support you **respond to your child(ren) in a trauma-informed way**. This can help to **reduce the likelihood** of trauma symptoms later in childhood.

## How do I access the helpline?

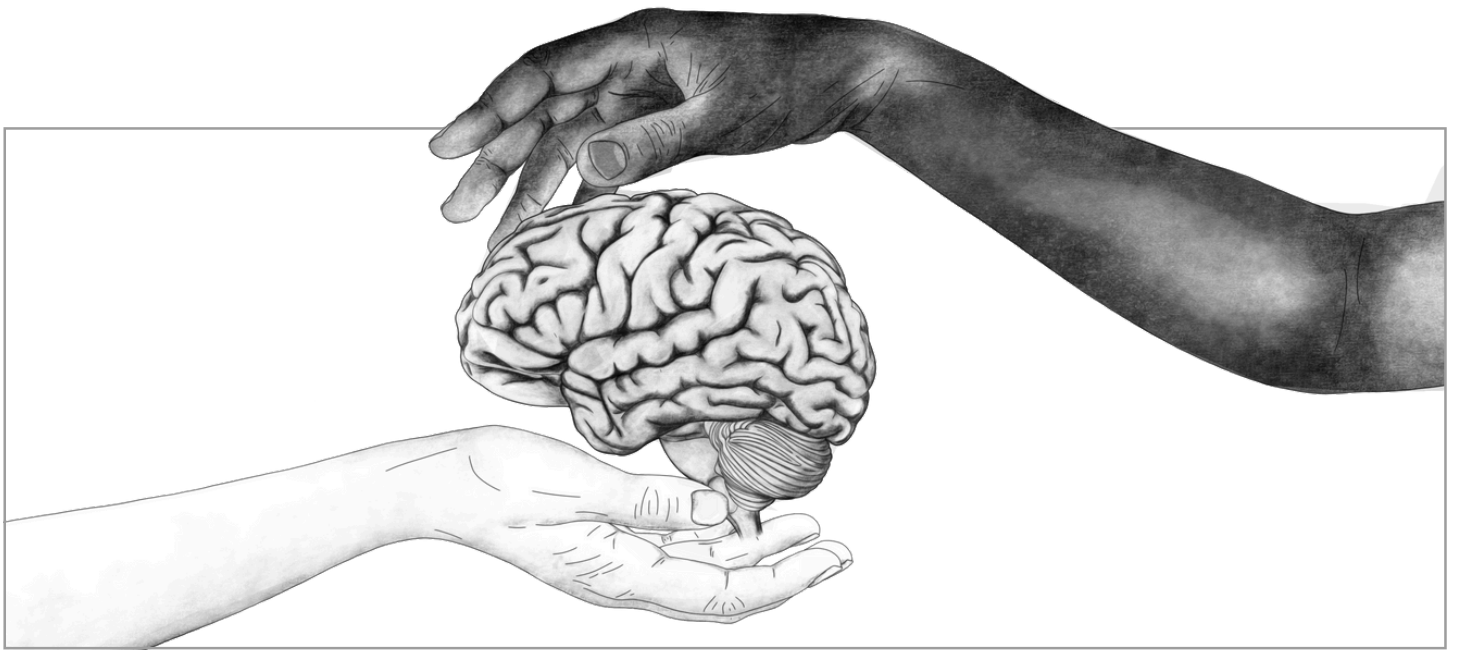
**Monday - Friday | 9am – 5pm**

---

Call us on **01444 413 939** and ask for the helpline, or alternatively, email us on **[admin@beaconhouse.org.uk](mailto:admin@beaconhouse.org.uk)**

**WE WILL NOT SHARE ANY PERSONAL INFORMATION WITH THE NURSERY.**

---



# THERAPEUTIC SUPPORT

---

**You are welcome to access the following therapeutic support from Beacon House:**

- **An assessment with one of our specialist therapists** to help understand what the therapeutic and support needs are for your family.
- **Ongoing parent advice sessions or therapy**, depending on your needs.
- **A fortnightly online community group, offered by two therapists**, with other parents facing the same situation. This offers a regular safe space to share thoughts, feelings; learn about trauma and how to build resilience; and experience connection with others in your community.

To access therapeutic support, call us on **01444 413 939** and we'll take it from there.

## **Confidentiality and data protection**

---

We take your privacy very seriously. All information you share with us will be kept strictly in line with our privacy policy and will not be passed onto anyone outside of Beacon House. The exception to this is if we believe that you or your child are at risk of harm. We will always tell you before we pass on information about safety.

**We will not share any personal information with Partou.**

---