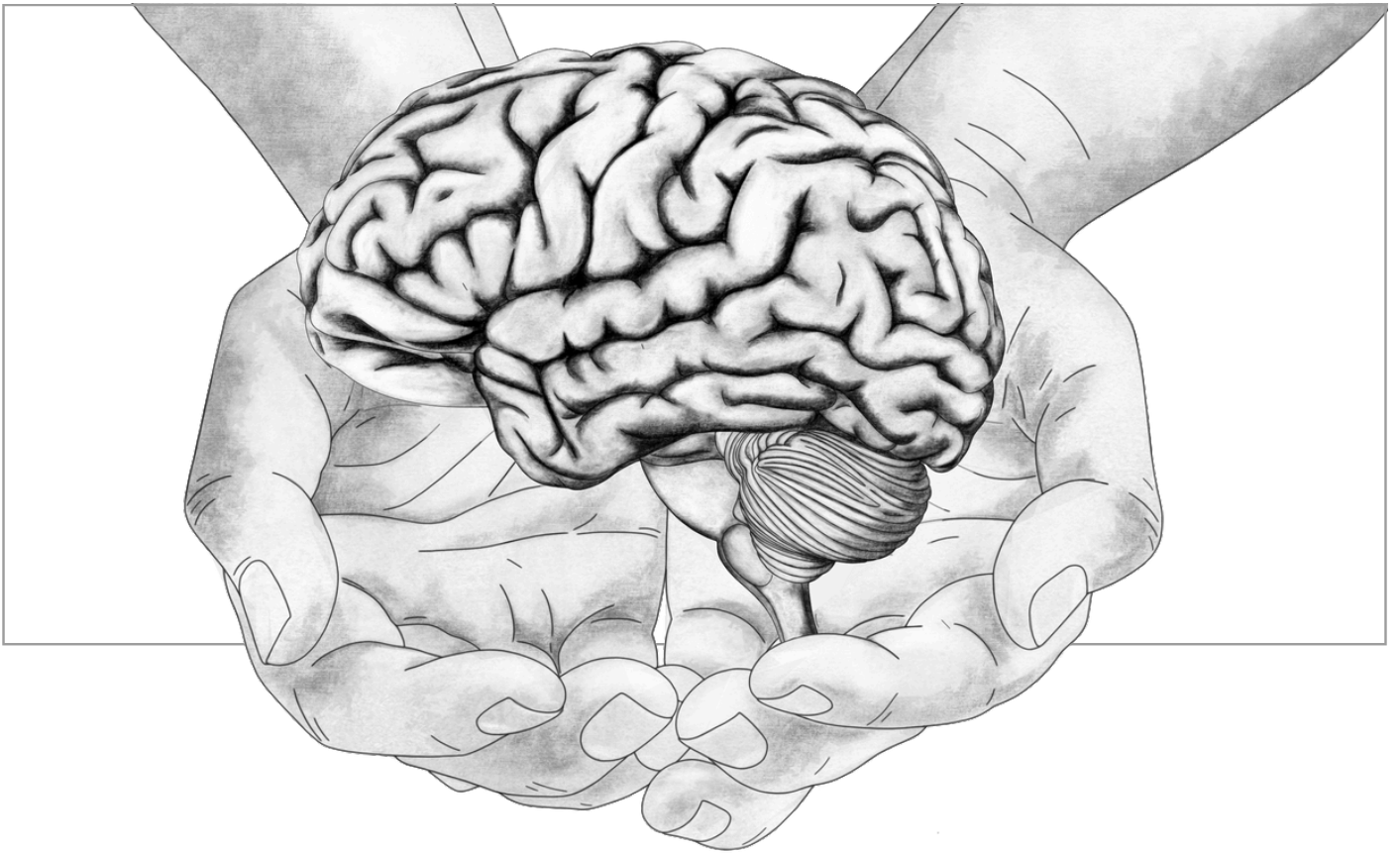


BEACON HOUSE SUPPORT SERVICES AVAILABLE



Beacon House is pleased to offer support for all those affected by the King Street incidents. Our services are offered completely independently from the nursery, and no information about our work with staff is shared.

TRAINING SESSION

We will be offering a training session for all staff, covering:

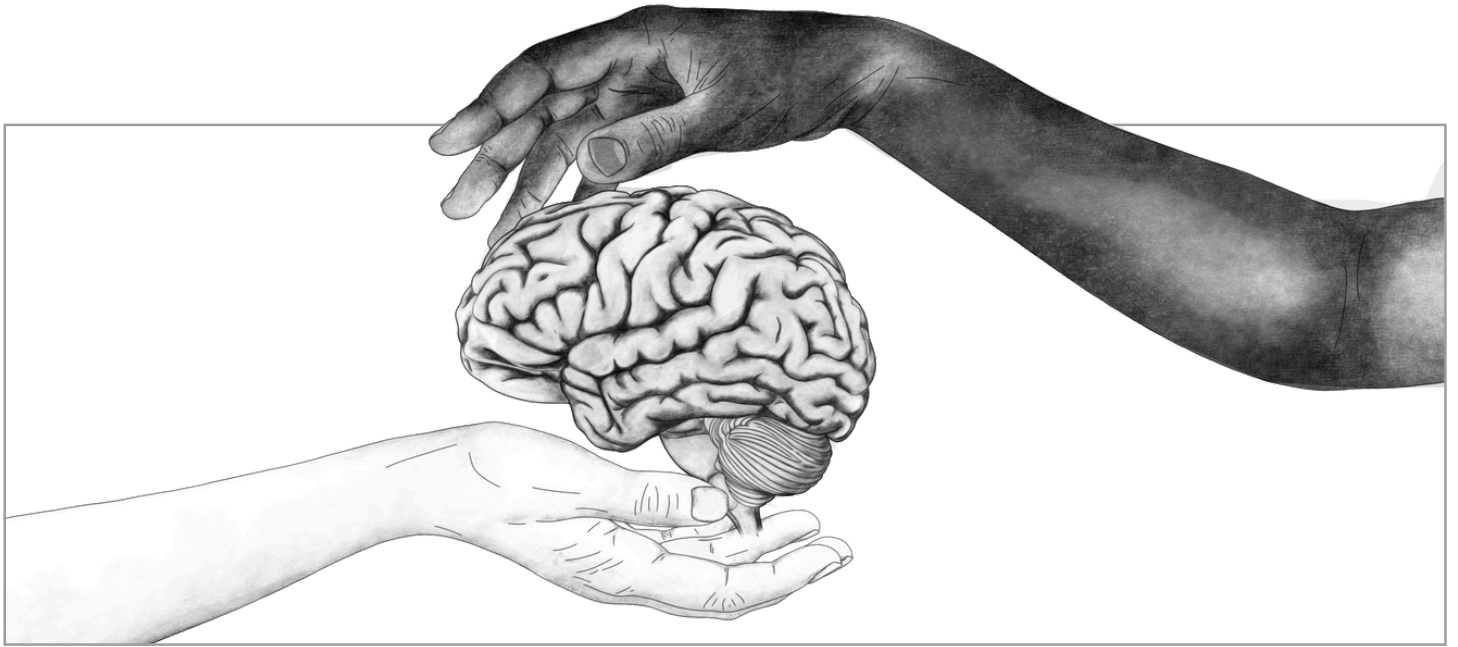
- Signs of **possible secondary trauma** on staff
- How to **support parents** affected by the situation
- How to **identify the signs** of possible sexual trauma in children
- Staff **self-care and resilience** building

REGULAR ONLINE CONSULTATION GROUP

A regular consultation space for staff offered by two trauma therapists is available. The goals of the group include:

- To share **thoughts and feelings in response to the recent events**, and feel the **benefit of being part of a community** going through a similar experience.
- **Apply information about trauma** to you as individuals, families and the workplace more generally.
- Consider themes of professional practice to **re-build trust and confidence** in the workplace.





YOUR WELL-BEING

Well-being screening

If you are concerned about your well-being and stress following recent events, we offer an initial screening with one of our trauma therapists to identify if further assessment is needed. This takes place within a 30 minute online appointment.

Therapeutic needs assessment

If your initial screening call suggests that a fuller assessment of your well-being and stress is needed, we offer this through a further 1 hour online appointment, followed with a brief letter recommending next steps for support.

Therapeutic support

If your assessment suggests therapy would be beneficial, we can offer weekly online therapy, or lighter touch 'touching base' session to check in on your well-being and monitor changes in your needs.

Call us on **01444 413 939** and ask for the helpline, or alternatively, email us on **admin@beaconhouse.org.uk**

WE WILL NOT SHARE ANY PERSONAL INFORMATION WITH THE NURSERY.

HELPLINE

We offer a helpline to anyone affected by recent events at King Street Nursery. Staff members who call our helpline will be offered a same-day online call with one of our specialist trauma therapists.

What is the helpline for?

Through the helpline, our trauma therapists are able to offer:

- **Information about the service available** here at Beacon House, as part of our work with the King Street Nursery. We can **advise on best next steps** for your needs.
- **Information about how to understand and identify** the signs of possible sexual trauma in young children.
- **Information about the possible traumatic impact** on you as a staff member, and **ideas for how to soothe distress and concern**.
- **Advice to support you to support parents** who are concerned about their child, or the situation more broadly.

How do I access the helpline?

Monday - Friday | 9am – 5pm

Call us on **01444 413 939** and ask for the helpline, or alternatively, email us on **admin@beaconhouse.org.uk**

WE WILL NOT SHARE ANY PERSONAL INFORMATION WITH THE NURSERY.

To refer yourself for any other services, simply call the above number and we'll take it from there.

Confidentiality and data protection

We take your privacy very seriously. All information you share with us will be kept strictly in line with our privacy policy and **will not be passed onto anyone outside of Beacon House**. The exception to this is if we believe that you or a child are at risk of harm, or if information is shared that might be relevant to the criminal investigation. We will always tell you before we pass on information about safety.