



Covid-19 Safety

Information for all visitors

Last updated: 7th September 2021

Thank you for taking a moment to read through our Covid-19 safety measures. We keep our approach under regular review, and we always strive to reach the balance between 'too much' and 'too little' caution.

Face coverings

We ask that all visitors wear face masks when moving about the building. When you are seated in your therapy room you are welcome to remove your mask. Your therapist will also do the same, unless you request that masks are kept on.

Contact with Covid-19

If you have had contact with somebody who has tested positive with Covid-19 in the last 10 days, and you are not fully vaccinated, then in accordance with the Government guidance you will need to self-isolate for 10 days from the date of your contact. We ask that you do not visit our clinic during this time.



If you test positive for Covid-19

If you test positive for Covid-19, you will need to self-isolate for 10 days before returning to the clinic.

Symptoms

If you experience symptoms of Covid-19, including the broader symptoms of a sore throat, headache and achy muscles, we ask that you test negative on a PCR test before visiting our clinic.

Please do not attend an appointment in person prior to obtaining a negative PCR test, if you have any symptoms. Thank you.

Cancellation policy

If you need to cancel a face-to-face appointment due to having contact with Covid-19 or having symptoms, we will invite you to have your therapy session over Zoom. If this is not possible, the session will be cancelled and you will not be charged.

If your therapist needs to cancel an appointment for the same reasons, you will be offered a Zoom appointment as an alternative, and if you do not take that up, you will not be charged.



Hand sanitization

Please sanitize your hands on arrival at Beacon House.

Refreshments

Sadly, we are still not able to provide you with refreshments. Please do come prepared with food and drink as needed. We very much hope to be able to start offering refreshments soon.

Questions

If you have any questions at all about our Covid measures, please do not hesitate to get in touch with our Clinical Director, Dr Shoshanah Lyons, on s.lyonse@beaconhouse.org.uk. We know that the pandemic still brings a lot of turbulence into our lives, and we are very happy to talk through any questions or worries you have about the way we are approaching Covid safety.

Many thanks for your support in making Beacon House as safe as possible.

The Beacon House Team